



Terms and Conditions

By booking a place at an Elibah Camp, you agree to the following Terms & Conditions.

1. General Conduct

All children attending Elibah Camps are expected to behave in a respectful, polite and considerate manner towards staff and fellow participants always. Pupils must follow all instructions given by Elibah staff and comply with the camp rules and policies.

Failure to meet these expectations may result in the following disciplinary procedure:

- **Strike 1:** Verbal Warning
- **Strike 2:** Written Warning
- **Strike 3:** Final Written Warning
- **Strike 4:** Immediate removal from camp without refund or credit.

Elibah Camps reserves the right to remove any child immediately where behaviour is considered dangerous, abusive or poses a risk to the safety or wellbeing of others.

2. Attendance & Absence

Children should arrive promptly for the advertised camp start time.

If your child is unable to attend a booked session, you must notify the Elibah team as soon as possible by:

- **Text:** 07739 097350
- **Email:** camps@elibah.dance

3. Fees & Payments

- All camp fees must be paid in full at the time of booking.
- Places are only confirmed once payment has been received.
- Payments are accepted via online payment or bank transfer only.

4. Cancellations & Credits

Parent Cancellation:

If you choose to withdraw your child from a booked camp:

- Cancellation **up to one week before** the first day of camp will receive a **50% credit** to your Elibah account.



- Cancellations made **within one week of the camp start date**, or once the camp has begun, are **not eligible for a refund or credit**.

Credits are non-transferable and may only be used towards future Elibah Camps or workshops.

Cancellation by Elibah Camps:

Should Elibah Camps cancel a camp due to illness, unforeseen circumstances or insufficient enrolment, a **100% credit** will be applied to your Elibah account for use at a future camp or workshop.

If a future camp cannot be attended, credits cannot be exchanged for a refund.

Force Majeure

Elibah Camps cannot be held responsible for cancellations resulting from circumstances beyond our reasonable control, including but not limited to severe weather, pandemics, government restrictions, venue closures or other emergency situations.

In these circumstances, a **50% credit** will be issued for use at a future Elibah Camp or workshop.

5. Collection of Children

Parents and carers are responsible for collecting their child promptly at the published finish time.

Our staff often have further teaching commitments or personal childcare responsibilities immediately following camp.

A **late collection fee of £10** will be charged where a child is collected **10 minutes or more after the scheduled finish time**.

Persistent late collection may result in future bookings being refused.

6. Uniform & Dress Code

For health, safety and professionalism, all children must:

- Wear appropriate dancewear or Elibah uniform as instructed.
- Wear suitable footwear for the activities taking place.
- Have long hair securely tied back.



- Remove all jewellery before participating.
- Not chew gum during camp.

Children who are not suitably dressed may be unable to participate in certain activities.

7. Mobile Phones & Personal Property

Mobile phones should be switched off or placed on silent and kept inside bags throughout the day unless permission has been given by a member of staff.

Elibah Camps accepts no responsibility for the loss, theft or damage of personal belongings brought onto the premises.

8. Parent Viewing

Parents and carers are not permitted to watch classes or activities unless expressly invited or permission has been granted by Elibah Camps.

9. Performances

Where camp activities include performances or showcases, regular attendance throughout the camp is expected to ensure children are adequately prepared.

Parents should notify the team as soon as possible if their child cannot attend.

10. Photography & Videography

Photographs and videos may be taken during camps for promotional purposes, including:

- Elibah website
- Social media platforms
- Printed marketing materials
- Advertising and promotional content

If you do **not** consent to your child appearing in photographs or videos, you must inform us at the time of enrolment.



11. Data Protection

Elibah Cams collects and securely stores personal information necessary for the administration of our camps.

Personal information will only be shared where necessary with competition organisers, performance venues or event organisers involved in activities attended by your child.

We will never sell or share your personal information with unrelated third parties.

12. Safe Touch Policy

Dance training occasionally requires appropriate physical guidance from teachers to ensure safe and effective learning.

Examples include:

- Correct posture and alignment
- Awareness of muscle engagement
- Spotting during Acrobatic Arts skills
- Injury prevention and safe technique

All physical contact is carried out professionally, respectfully and only where necessary for teaching purposes, in accordance with our Safeguarding and Safe Touch Policies.

13. Medical Information & Emergencies

Parents and carers must provide accurate and up-to-date medical information, including details of any allergies, medical conditions, dietary requirements, disabilities, additional needs or medication their child requires. It is the parent's responsibility to inform Elibah Cams of any changes to this information prior to the start of camp.

In the event of an accident or medical emergency, every reasonable effort will be made to contact the child's parent or emergency contact immediately. Where this is not possible, or where urgent medical treatment is required, parents authorise Elibah Cams to seek appropriate medical advice or emergency treatment on the child's behalf. Any costs incurred for treatment remain the responsibility of the parent or carer.

14. Medication Policy

Where possible, medication should be administered by parents or carers outside camp hours.



If a child requires prescribed medication during camp, this must be discussed with Elibah Cams before attendance. Medication must:

- Be in its original packaging.
- Clearly display the child's name and dosage instructions.
- Be handed directly to a member of staff on arrival.

Emergency medication, including inhalers, EpiPens or other prescribed emergency medication, must always be provided where required. Parents must ensure medication is in date and inform staff of any administration procedures.

Elibah Cams reserves the right to refuse to administer medication where sufficient information or consent has not been provided.

15. Illness & Exclusion

To protect the health and wellbeing of all children and staff, children must not attend camp if they are suffering from a contagious illness or are otherwise too unwell to participate safely.

This includes, but is not limited to:

- Sickness or diarrhoea (children must remain away from camp for at least 48 hours after their last episode).
- Chickenpox.
- Scarlet fever.
- Impetigo.
- Conjunctivitis where advised by medical guidance.
- Any other infectious illness where exclusion is recommended by UK Health Security Agency guidance.

If a child becomes unwell during camp, parents or emergency contacts will be contacted and must arrange collection as soon as possible.

No refunds or credits will be issued for absences due to illness.

16. Safeguarding & Child Protection

The safety and wellbeing of every child attending Elibah Cams is our highest priority.

All staff operate in accordance with Elibah Cams' Safeguarding and Child Protection Policies. Appropriate safeguarding procedures will always be followed where there are concerns regarding a child's welfare.



Any safeguarding concerns or disclosures will be handled confidentially and may be shared with relevant statutory agencies where required by law or where it is necessary to protect a child from harm.

17. Behaviour Affecting Safety

Whilst every effort will be made to support children in managing their behaviour positively, Elibah Cams reserves the right to immediately remove any child whose behaviour places themselves, other children or members of staff at risk.

In such circumstances, parents will be contacted to collect their child immediately. No refund or credit will be issued where removal is necessary due to unsafe or unacceptable behaviour.

18. Lost Property

Named belongings are strongly encouraged.

Any items left at camp will be retained for 14 days where reasonably practicable. Unclaimed items may be donated to charity or disposed of after this period.

Elibah Cams accepts no responsibility for lost, stolen or damaged personal belongings.

19. Liability

While every reasonable care is taken to provide a safe environment, participation in dance and physical activity carries an inherent risk.

Elibah Cams accepts no responsibility for injury, loss or damage except where caused by negligence on the part of the company.

20. Changes to Cams

Elibah Cams reserves the right to amend:

- Camp timetables
- Activities
- Teaching staff
- Venues



- Fees
- These Terms & Conditions

where reasonably necessary. Any significant changes will be communicated as soon as reasonably practicable.

21. Insurance

Elibah Camps maintains appropriate Public Liability Insurance and Employers' Liability Insurance.

Parents remain responsible for ensuring their child is medically fit to participate in dance and physical activities.

22. Amendments to Terms & Conditions

Elibah Camps reserves the right to amend these Terms & Conditions, camp programmes, fees, venues or operating procedures at any time where reasonably necessary.

The most up-to-date version of these Terms & Conditions will always be available upon request and will apply to all future bookings.

23. Acceptance of Terms

By booking a place at an Elibah Camp, parents and carers confirm they have read, understood and agree to abide by these Terms & Conditions.